



ARIZONA CORPORATION COMMISSI

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone:

Fax:

Priority: Respond Within Five Days

Opinion

No. 2011

- 99604

Date: 9/30/2011

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

<u>Last:</u>

Complaint By:

Brenda

Day

Account Name:

Brenda Day

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City:

Payson

CBR:

State:

ΑZ

Zip: 85541

<u>is:</u>

<u>Utility Company.</u>

Semstream Arizona Propane, L.L.C.

Division:

propane

Contact Name:

Doug Mann

Contact Phone:

Nature of Complaint:

9/30/11 consumer responding to the AARP article she received. I'm in opposition of the rate increase every customer would not appreciate such a hike. How much more rate hikes can we take. It's a terrible time to increase rates.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

9/30/11 Comments noted for the record and docketed.

End of Comments

Date Completed: 9/30/2011

Opinion No. 2011 - 99604

Arizona Corporation Commission

OCKETED

SEP 3 0 2011

DOCKETED BY

2011 SEP 30 A ID: 35